Privacy Notice

Ekselens Consulting · The Risk Decision-Intelligence Layer · Version 1.1 · 12 November 2026

1. Who we are

EKSELENS · ERIO ("the Platform") is operated by Ekselens Consulting ("we", "us"). For personal data processed about our own platform users, we act as the data controller. For personal data contained in a customer's risk register and uploads, we act as a processor on the customer's behalf (see our DPA). Processing is governed by the UK GDPR, the UK Data Protection Act 2018, and — where applicable — the EU GDPR.

2. What we collect

Category	Examples	Purpose
Account data	Name, work email, role, access scope, locale	Provide access & enforce role-based permissions
Security data	Hashed password; encrypted 2FA secret & hashed recovery codes (if enabled)	Authenticate you and protect your account
Usage & audit	Actions taken, timestamps, IP address	Security, accountability, tamper-evident audit trail
Communications	Demo/brochure enquiries you submit	Respond to your request

3. Lawful bases

We rely on performance of a contract (providing the service to you/your organisation), legitimate interests (platform security, fraud prevention, service improvement), and consent where you submit an enquiry. We do not sell personal data.

4. Retention

Account data is retained for the life of your account and removed or anonymised on erasure. Audit retained for **12 months** for security and accountability. Enquiry data is retained for **24 months**.

5. Your rights

You have the right to access, rectify, erase, restrict and port your personal data, and to object to certain processing. The Platform provides self-service **data export** and **account erasure** under Account → Security. You may also contact us at **info@ekselens.com**. You have the right to complain to your supervisory authority (in the UK, the Information Commissioner's Office (ICO)).

6. Security & transfers

Data is encrypted in transit (TLS) and sensitive secrets are encrypted at rest. Where data is processed outside your region, appropriate safeguards (e.g. UK/EU Standard Contractual Clauses) are applied. Sub-processors are listed in our DPA.

7. Contact

Questions about this notice: **info@ekselens.com**, Ekselens Consulting, [registered address].

> This document is a template provided for transparency and procurement review. Bracketed items ([like this]) must be completed and the whole document reviewed by qualified counsel before it forms part of a binding contract.