EKSELENS · ERIO — DPA

Data Processing Agreement

Ekselens Consulting · The Risk Decision-Intelligence Layer · Version 1.1 · 12 November 2026

This Data Processing Agreement ("DPA") forms part of the agreement between Ekselens Consulting ("Processor") and the customer ("Controller") for use of the EKSELENS · ERIO platform, and reflects the parties' obligations under the UK GDPR, the UK Data Protection Act 2018 and the EU GDPR. Where the Controller is a financial-sector entity in scope of DORA (Regulation (EU) 2022/2554) or a critical-sector operator in scope of NIS2 (Directive (EU) 2022/2555), this DPA is the operational baseline against which ICT third-party risk and incident-notification obligations are met.

1. Subject-matter & roles

The Processor processes personal data on the documented instructions of the Controller solely to provide the Platform. The Controller is responsible for the lawfulness of the data it uploads (e.g. risk owners, supplier contacts).

2. Nature & categories

Item	Detail
Categories of data subjects	Controller's personnel and named contacts in its risk register / supplier graph
Categories of personal data	Names, business contact details, role/ownership assignments
Processing operations	Storage, structuring, analysis, reporting, deletion
Duration	For the term of the subscription plus the agreed retention window

3. Processor obligations

The Processor shall: (a) process only on documented instructions; (b) ensure personnel are bound by confidentiality; (c) implement appropriate technical and organisational measures (Annex below); (d) engage sub-processors only under equivalent terms and with notice; (e) assist the Controller with data-subject requests and DPIAs; (f) delete or return personal data at the end of the engagement; and (g) make available information necessary to demonstrate compliance.

4. Security measures (Annex)

Control	Implementation
Access control	Role-based permissions, least privilege, optional 2FA (TOTP)
Encryption	TLS in transit; secrets & integration credentials encrypted at rest

Tenancy isolation	Logical per-tenant isolation enforced on every request
Auditability	Tamper-evident, hash-chained audit trail of state changes
Resilience	Automated backups retained 35 days; restore procedures tested periodically; RPO/RTO defined per the production hosting plan

5. Sub-processors

Current sub-processors include our managed cloud hosting provider (hosting), Resend (transactional email), and the AI provider used for assistance features. A current list is available on request; the Controller will be notified of changes.

6. International transfers & breach

Transfers outside the UK/EEA are covered by Standard Contractual Clauses or an adequacy decision. The Processor will notify the Controller without undue delay (and within **72 hours**) on becoming aware of a personal-data breach.

7. Signatures

Controller	**Processor (Ekselens Consulting)**
Name: [ ] Title: [ ] Date: [ ]	Name: [ ] Title: [ ] Date: [ ]

This document is a template provided for transparency and procurement review. Bracketed items ([like this]) must be completed and the whole document reviewed by qualified counsel before it forms part of a binding contract.