AI Governance Statement

Ekselens Consulting · The Risk Decision-Intelligence Layer · Version 1.1 · 12 November 2026

This statement explains how EKSELENS · ERIO uses artificial intelligence, so customers, their security teams and end users understand what the AI does, what it does not do, and the guardrails around it.

1. Where AI is used

AI assists a defined set of features: the conversational copilot ("Ask ERIO"), natural-language querying, the written board briefing, narrative summaries, and certain foresight/scenario narratives. Quantitative risk scoring, appetite breaches and the core risk engine are **deterministic and rules-based** — they do not depend on a generative model.

2. Decision-support, not decision-making

All AI output is **decision-support requiring human review**. It is labelled where AI-assisted, is grounded in the customer's own access-scoped data, and must be reviewed by a competent person before it is relied upon. ERIO does not take autonomous actions on a customer's behalf based on AI output.

3. Data handling & training

- **No training on customer data:** customer content sent to third-party model providers is used only to generate the requested response and is **not used to train** their models.
- **Minimisation:** only the context needed for the request is sent; secrets and credentials are never included.
- **Sub-processors:** AI providers are listed in our sub-processor register and governed under our Data Processing Agreement.

4. Regulatory posture (EU AI Act)

ERIO's AI features are **limited-risk decision-support tools** under the EU AI Act (Regulation (EU) 2024/1689): they inform human experts rather than make automated decisions about individuals. We provide transparency (AI-assisted output is disclosed), maintain human oversight by design, and apply the Act's limited-risk transparency obligations even where features are deployed outside the EU.

5. Accuracy, limitations & safeguards

Generative models can be wrong or incomplete. We mitigate this by grounding answers in the customer's live data, presenting quantified figures as ranges rather than guarantees, citing the data an answer draws on, and keeping a human in the loop. Customers should not treat AI output as professional, legal or financial advice.

6. Governance & contact

AI use is covered by our Acceptable Use Policy and overseen as part of our wider security and compliance programme. Questions: **info@ekselens.com**.

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