Acceptable Use Policy

Ekselens Consulting · The Risk Decision-Intelligence Layer · Version 1.1 · 12 November 2026

This Acceptable Use Policy ("AUP") forms part of the Terms of Service and applies to everyone who accesses the EKSELENS · ERIO platform. Its purpose is to protect the service, our customers and their data.

1. You must not

- attempt to gain unauthorised access to the Platform, other tenants' data, or underlying infrastructure;
- probe, scan or test the vulnerability of the Platform without our prior written consent;
- circumvent or disable authentication, access controls, rate limits or tenancy isolation;
- upload malware, or content that is unlawful, infringing, or that you have no right to process;
- use the Platform to build a competing product, or to scrape or resell its data or outputs;
- overload or impair the Platform (e.g. denial-of-service, excessive automated requests).

2. Data you upload

You are responsible for ensuring you have a lawful basis to upload personal data (e.g. risk owners or supplier contacts) and for keeping special-category data out of free-text fields unless agreed. The Platform is not intended for storing payment-card data or government-classified material.

3. AI features

Do not submit content to AI-assisted features that you are not permitted to share with a third-party model, and treat all AI output as decision-support requiring human review.

4. Security research

We welcome good-faith vulnerability reports to **info@ekselens.com**. Please do not access data that is not yours and give us reasonable time to remediate before any disclosure.

5. Enforcement

We may suspend access to investigate suspected breaches of this AUP and will act proportionately, restoring access once any issue is resolved. Serious or repeated breaches may lead to termination under the Terms.

This document is a template provided for transparency and procurement review. Bracketed items ([like this]) must be completed and the whole document reviewed by qualified counsel before it forms part of a binding contract.